

Insurers that require email addresses for submission

An increasing number of insurers are requiring a client email address to be provided for submission of an application. They use the email address to set clients up with an online account for access to policy documents and with some insurers access to other policies they may hold e.g. car, pet, home.

Of the 11 insurers we work with, 6 of them now require email addresses and as the insurers update their systems we expect this number to increase.

Clients that do not have an email address are encouraged to set one up, or provide a trusted family member's email address instead. Our admin teams will always work with advisers to help them explain to clients the need for email addresses if it has been requested.

Is the email address mandatory for submission?

YES

AIG

Aviva

British Friendly

Legal & General

Royal London

The Exeter

No

AEGON

LV=

Old Mutual Wealth

Vitality

Zurich

For further information please contact the Adviser Support team on 01243 791199.

Best regards,

LifeQuote Team

1st December 2016