

Client Email Addresses

An increasing number of insurers are requiring a client email address to be provided for submission of an application. They use the email address to set clients up with an online account for access to policy documents and with some insurers, access to other policies they may hold e.g. car, pet, home.

Aegon have recently also moved to require a client email address for submission and processing of an application.

Is the email address mandatory for submission?	
YES	No
Aegon	LV=
AIG	Vitality
Aviva	Zurich
British Friendly	
Legal & General	
Royal London	
Old Mutual Wealth	
The Exeter	

Clients that do not have an email address are encouraged to set one up, or provide a trusted family member's email address instead. Our Case Managers will always work with advisers to help them explain to clients the need for email addresses if it has been requested.

GDPR is coming into affect on 25th May – click [here](#) to read about the changes we're making.

For further information please contact the Adviser Support team on 01243 791199.

To view our previous updates please click [here](#).

Best regards,
LifeQuote Team
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