

Important Update Regarding Zurich Service Levels

Following the launch of their new adviser extranet in the later part of 2018, Zurich are continuing to experience substantial delays with their underwriting.

They are assessing new applications within 1 working day and if no further evidence is needed acceptance terms are being offered promptly.

If further underwriting is required there are delays of up to 2 weeks to assess any evidence received.

We are doing all we can to support Zurich during this exceptionally busy time and we will continue to keep you updated with their progress so you are aware for any future applications you place with Zurich.

For further information please contact the Adviser Support team on 01243 791199.

To view our previous updates please click [here](#).

Best regards,

LifeQuote Team

April 2019